



Hi Shelby,

There's a well-known principle in business-to-consumer (B2C) marketing: Brands that have a higher "share of voice" than their "share of market" will grow. This is called the "excess share of voice" (ESOV) rule.

What does this mean for law firms? Recent research by LinkedIn and the Institute of Practitioners in Advertising shows that ESOV converts *at a faster rate* to additional market share for B2B professional services firms compared to other sectors. This means that when law firms punch above their weight in share of voice in a particular market, they will gradually grow their market share to match that share of voice.

In my recent article for *Marketing the Law Firm*, I explain the ESOV rule, its implications for law firms and how you can leverage this research to get the buy-in you need for greater brand visibility resources.

Until next time, happy marketing!

Michelle

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The hidden cost of cutting your legal marketing budget

It's the classic chicken-and-egg problem: You don't have money to invest in marketing, but you need marketing to grow. And while there are plenty of studies clearly demonstrating a direct link between law firms' marketing investment and financial growth, many firms still choose to cut back on marketing when money gets tight. Why? My guess is that there's a lack of understanding surrounding the many hidden costs of cutting marketing.



<u>Differentiate your law firm marketing with personality and a unique voice</u>

What does your law firm's marketing content say? Does it have a voice? Is anyone listening? Nowadays, all of us — yes, that includes your firm's clients and potential clients — are inundated with emails, advertisements, notifications and social media posts around the clock. That means standing out is more important than ever... but that can be hard for a buttoned-up law firm.

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Using reader data to inform law firm marketing and business development

When it comes to content, quality beats quantity hands down. With more and more firms putting out their own content on topics like COVID-19 guidelines, HIPAA, social justice and civil rights, it can be hard to guess what your readers really want. Unless you're Adrian Lürssen, co-founder and VP of strategic development at JD Supra, who understands the importance behind tracking what your readers want and giving it to them.



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